

Highlights

“The in-plants on our list are models of efficiency...extremely cost conscious and customer-focused ... They continually look out for the good of their parent organizations. In short...they are very well run.”

– *In-Plant Graphics*

GPO RANKED FIRST AMONG NATION’S IN-PLANTS

GPO was named the top in-plant printing operation in the Nation in a December 1998 survey conducted by *In-Plant Graphics*, a widely respected journal of the in-plant printing industry. In making its selection, *In-Plant Graphics* considered factors such as budget, employees, annual impressions, and number of printed jobs. Customer service, responsiveness, and efficiency were also considered. The magazine noted, “The in-plants on our list are models of efficiency...extremely cost conscious and customer-focused ...They continually look out for the good of their parent organizations. In short...they are very well run.”

In-Plant Graphics noted GPO’s “trademark speed and efficiency” in printing and making available electronic versions of the massive amount of Independent Counsel documents released by the House of Representatives, as well as the quick turnaround production of the Omnibus Appropriations Bill at the conclusion of the 105th Congress. The magazine also noted that GPO was nationally recognized for its performance in producing the Starr Report, with articles published in the *Wall Street Journal*, the *Hartford Courant*, and the *Baltimore Sun*, and that House Judiciary Committee Chairman Henry Hyde wrote to the Public

Printer praising GPO for its work. In addition, *In-Plant Graphics* recognized GPO for moving forward aggressively in acquiring and utilizing advanced printing and electronic information technologies, such as its recent acquisition of computer-to-plate equipment, which have resulted in greater efficiencies and cost-savings.

The December 1998 recognition from *In-Plant Graphics* followed the selection earlier in the year of **GPO Access** as one of the “Best Feds on the Web”—one of the top 15 out of more than 4,300 Government Web sites—by Vice President Al Gore and *Government Executive* magazine. GPO was also recognized earlier for service to the Congress and Federal agencies in a management audit performed during 1998 by Booz-Allen & Hamilton, Inc. That audit cited congressional satisfaction with product quality and timely dependability of delivery, agency satisfaction with GPO’s printing procurement services, and broad public support for free access to Government information through GPO’s depository library program.

GPO CHOSEN AS A TOP TECHNOLOGY INNOVATOR BY PC WEEK

During the year, *PC Week* magazine cited GPO as one of the leading public sector technology innovators in the Nation.

The magazine's March 15, 1999, edition contained a "Fast-Track" special report identifying and ranking "the real world organizations using advanced information technologies in the most innovative ways." The *PC Week* Fast-Track report listed, "in order of rank, the government and education institutions that are the most innovative in their use of cutting-edge technologies and applications..." Of the 100 state and Federal government and education sites listed, GPO was ranked ninth. Of all Federal Government sites alone, GPO was ranked second.

In developing its report, *PC Week* utilized a "database of detailed information about specific technologies deployed at some 260,000 government and non-government locations in North America. To find the best and the brightest sites in that database," said *PC Week*, "we created a scoring model that rewarded each site and each institution for having deployed specific, innovative technologies...[such as] electronic commerce, intranet, data warehouse and high-speed networking technologies such as asynchronous transfer mode and Gigabit Ethernet." *PC Week* stated, "this special report doesn't just celebrate the biggest users of IT; it also cites the most innovative by looking at the extent to which advanced IT has penetrated each site in each agency."

Beginning in the 1960's, GPO was one of the first printing organizations nationwide to pioneer the use of electronic typesetting systems in place of traditional practices. Since then, successive generations of technology have been deployed to develop electronic databases of Government information products from which publications in both print and electronic formats are produced. Congress capitalized on GPO's electronic systems in 1993 when it established **GPO Access**, GPO's Internet information service (at www.access.gpo.gov). Today, GPO uses information technology to increase efficiency in its print production processes, facilitate electronic commerce in its nationwide printing procurement and documents sales programs, improve administrative and communications capabilities, and expand public access to Government information via the Internet and other electronic means.

In 1998, **GPO Access** was named one of the 15 "Best Feds on the Web" by Vice President Al Gore and *Government Executive*. *Federal Computer Week* said, "the GPO site stands out as an unassuming, information-rich offering." Booz-Allen & Hamilton, Inc., called **GPO Access** "one of the Federal Government's largest and most active Web sites" and said that the site "has been highly successful in making Government information easily available to the public."

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